

Custom Projects – Case Study

Client: Japanese Multinational Company

Synopsis

There were several internal projects and portals which required application development, support and maintenance services that was managed by their in-house technical team. Finding the right talent was time consuming, it affected the production resulting in extended delivery time

Challenges involved



Effort to find skilled & qualified professionals



Delay in knowledge transfer from previous team



Difficulty in knowledge retention



Difficulty in resource replacement

Solution

KGI SL's Center of Excellence (CoE) help identifying the right candidate with right skills and deploy it to the client based on the job requirement with proper Knowledge Transfer (KT) plan.

- There are regular team meetings conducted and trainings are provided for the candidates to upskill themselves
- We also set up an Offshore Development Centre (ODC) with all required information security compliance in place. It was started with 1 member and built a team of 9 members for internal applications maintenance and support
- Also, we deploy candidates for the new job requirements of the client with the help of KGI SL CoE.

Technology Used

JSF, Rich Faces, Spring, Hibernate, MySQL, Maven, SVN, jQuery, Tomcat, Java 8, Angular 1.x, spring boot, Spring MVS

Scope of the Task

- Requirement gathering
- Stakeholder management
- Ticket registration
- Incident management
- Request fulfilment
- Issue management
- Change management / enhancements
- Application release
- Developments / enhancements
- DB program

Modules

Employee self service, manager self service, HR service, admin service, reports, timesheet, project mapping, project listing, Project delegation, timesheet approval, timesheet reports, spring jobs, cron job, separation, day care service, procurement, roles allocation, salary advance,survey system, SLA workflow, invoice workflow, master data, invoice module, feedback application

Total Members: 10

Benefits



Technology specific CoE available for technical support



Increased efficiency



Reduced cost



Training support for the candidates to upskill



Faster deployment



Project governance



Scalability



Easy integration